



Internet Software Sciences

13851 Fremont Pines Lane
Los Altos Hills, CA 94022
www.inet-sciences.com
Fax (650) 917-0913
Toll Free (888) 949-0942
sales@inet-sciences.com

Web+Center - Web-Based IT Help Desk Software for Mobile and PC devices

Features:

*6 Web-based applications for mobile devices and PCs
Comprehensive trouble ticket tracking and management
Asset and project management, time reporting, escalation
25% of California Community Colleges use Web+Center
Open Source, customizable, affordable systems
On-site or Cloud hosted*



Web+Center Goes Mobile!

The California Community College favorite IT Help Desk program has expanded its set of interfaces for customers to create and update IT support tickets with mobile and tablet devices with the new Customer+Mobile web application.

TRY-IT: <http://helpdesk.inet-sciences.com/customer70mobile/>

Let's face it! People love their smart phones and can't live without them.

Users today are "always on", and the anything, anytime, anywhere future is here. Users have a different way of interacting with the world and they now have a new set of expectations that come with this "always connected world". One of these new expectations includes being able to contact their IT and customer support operations with the convenience of their smart phone, anytime, anywhere! Companies and support organizations need to quickly implement options to handle this customer driven requirement. For new or existing Web+Center IT and customer support Help Desk users installations, we will be soon offering the solution that offers a customer smart phone web interface that integrates with our existing, comprehensive suite of support and ticket tracking applications. The new Customer+Mobile component of Web+Center will let end users create, update and view their support tickets without having to jump in front of a computer. We are now launching a beta test program of our new Customer+Mobile application. Test out our Customer+Mobile solution on-line with your smart phone and tablet and give us feedback for this new product in development.

Evaluating Help Desk Offerings?

Are you happy with your current IT or customer support help desk ticketing system? Does your system offer options to let customers use smartphone and tablet devices to interface to your support operations? Are you evaluating applications to upgrade from your current system?

If you aren't already using our Help Desk application currently, or haven't reviewed our latest complete suite of Help Desk applications in a few years, you might be interested to hear about our open source IT and customer support help desk application called Web+Center. This web-based suite of applications can be hosted on-site or in the cloud, and soon will have smartphone and tablet enabled interfaces.



Test online or download today from our website at:

<http://www.inet-sciences.com>